

License Code Request Instructions

To use SWM-G you purchased, you are required to apply for a license code.
Prepare the License Certificate and follow the steps below to obtain your license code.

How to Make a Request for an SWM-G License Code

■ Read the computer ID

1. Obtain the computer ID reader

Download the download module for software license to be used from the MITSUBISHI ELECTRIC Factory Automation Global Website.

- SWM-G (CC-Link IE TSN edition)

Download module model name ^{*1}	Download page
sw2dnn-swmg-m_****.zip	www.mitsubishielectric.com/fa/download/software/detailsearch.page?mode=software&kisyu=/ssc&shiryoid=1000000801&kisyuid=0&lang=0&select=0&softid=0&infostatus=0_0_0&viewradio=0&viewstatus=0&viewpos=0

*1 **** = SWM-G version

- SWM-G-N1 (CC-Link IE TSN + EtherCAT edition)

Download module model name ^{*2}	Download page
sw2dnn-swmg-n1-m_****.zip	www.mitsubishielectric.com/fa/download/software/detailsearch.page?mode=software&kisyu=/ssc&shiryoid=1000000957&kisyuid=0&lang=0&select=0&softid=0&infostatus=0_0_0&viewradio=0&viewstatus=0&viewpos=0

*2 **** = SWM-G-N1 version

2. Start the computer ID reader

On the personal computer where SWM-G is installed and used, double-click the computer ID reader (ComputerIDreader.exe) included in the download module for software license to display the "ComputerIDreader" window.

3. Obtain the computer ID

Select the "HardDisk" item to be used, then click the [Export] button. In the "Select a destination to save" window, click the [Save] button to save the file (.txt).

Step1 : Select the hardware to associate with the SWM-G license.

No	Name/CCID	Serial	Computer ID
1	[HardDisk] SATA AB-12345	001122334455AA	1234-ABCD-5678-abcd

Step2 : Press export button to make hardware information file.

Export

4. Check the computer ID

Open the saved file (.txt) and check the "Computer ID" item.

■ Request a license

1. Access the request form

Access the Motion Control Software SWM-G license code request form below.
www.mitsubishielectric.com/contact/ssl/php/1537/kiyaku.php?fid=1537

2. Read the Terms of Use

If you agree with the contents, click the [I agree and move to new application form] button.

Factory Automation

Motion Software SWM-G License code Request form

Please read the following terms and conditions before proceeding.

Our handling of your personal information

Personal information (name, email address, telephone number, etc.) you enter and send to us via this License code Request form will be managed and processed by Mitsubishi Electric Corporation.

Please be as specific as possible in filling out the form, as our processing department will respond to your request for a license code based on the information you provide.

Also be sure to enter your telephone number, name, and address, as we may reply via telephone or postal mail in cases where our return email generates an error or in other such circumstances. (Items marked with an asterisk are required items that you must enter to submit the form.)

Do not use special symbols, as doing so may generate a transmission error.

A response will be provided within 1 business days of receiving the request.

I agree and move to new application form

3. Fill in the request form

Fill in the following information and click the [Confirm Information] button.

- Customer information
- Contents in the License Certificate (product model name, product ID, serial number)
- Information of the personal computer (storage) where SWM-G is used (computer ID)

Please provide your contact information.

Company / Organization

Zip/Postal code

Country

Address

Telephone

Please provide information about the license certificate of product.

Product Type: e.g. MR-SWMG16-E

Product ID: e.g. 123 (3-9 digits)

Serial No.: e.g. 1234567890ABCDEF

Please provide information about the computer that will be used to run Motion software SWM-G.

Computer ID: e.g. 1234-ABCD-5678-abcd

Please describe your request.

Request:

Confirm information

< Back

4. Verify the information you entered and submit the form

If the information you have entered is correct, click the [Submit] button.

Information about the license certificate of product

Product Type: MR-SWMG16-E

Product ID: 123-123456789

Serial No.: 1234567890ABCDEF

Information about the computer that will be used to run Motion software SWM-G

Computer ID: 1234-ABCD-5678-abcd

Request

Request:

Submit

< Go back to modify

5. Application is complete

When your application is complete, a completion window appears.

Factory Automation

Motion Software SWM-G License code Request form Completed

Automating the World

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Thank you very much.
We have received your license code request.

Your request number will be sent to the email address you provided on the Request form.
Please keep this request number until all procedures have been completed.

When we finish processing your request, we will send you your license code to the email address you provided on the form.

Please note that we may contact you by telephone in cases where a return email generates an error or depending on the information you provided.

Please send all inquiries concerning the License code Request form to:
Motion Software SWM-G License Office, Nagoya Works, Mitsubishi Electric Corporation
SWMG_License@nj.MitsubishiElectric.co.jp

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6. Receive an email with the application number

Once your application is complete, an email with the application number will be sent to the email address you provided.

- *1 Please contact us using the following email address if you do not receive it.

7. Receive an email with the license code

An email with your license code will be sent to the email address you provided.

The license code is described in the file attached to the email (License Code in (3)ComputerInfo).

For more info about how to use your license code, refer to the following manual.

■ Motion Control Software SWM-G User's Manual (Installation)

- *1 We will send your license code by email within 1 business day of receiving the request. Please contact us using the following email address if you do not receive it within 3 business days.

Please send all inquiries concerning the License Code Request form to:

Motion Control Software SWM-G License Office, Nagoya Works, Mitsubishi Electric Corporation
SWMG_License@nj.MitsubishiElectric.co.jp

⚠ Notice

- The issued license code is unique to the storage with the computer ID you entered when applying a license code. (i.e. it cannot be used on other storage.)